

Que - Throw light on importance of Integrity, Empathy and tolerance among civil servants. (250w)

Ans - Civil servants are considered to have a crucial role in the administration and with values such as integrity, empathy and tolerance they can serve the public with an inclusive and stable approach.

* Importance of Integrity among civil servants -

- Integrity refers to consistency in actions, duty, services and any task.
- It helps the civil servant to perform well and consistently for public welfare with honesty and thoroughness.
- They can work efficiently, promptly, effectively with all honesty and dedication from the start to the end.
- It reduces nepotism, corruption, pendency and biases.
- It promotes accountability, answerability, ~~dominance~~ and better administration.
- Consistency ensures that all the work is done on time at all levels that promotes inclusivity as well.

* Importance of empathy among civil servants -

- Empathy refers to the ^{quality} ~~value~~ of feeling the pain or suffering of others.
- Empathy is very important as when one feels the pain can also work for them better and can ensure that the work or efforts are done in the right direction.
- It ensures that the public's suffering and pain is felt and justified.
- Empathy promotes well-being, answerability, credibility and prioritises the issues on ground level.

* Importance of tolerance among civil servants:

- Tolerance refers to the quality of understanding and treating equally the community or group of people that is different from us in any way such as region, caste, language etc. equally.
- Tolerance makes it obvious to give equal importance to all the groups irrespective of any division.
- It encourages an environment that supports growth of all ideas and perception without any discrimination or biases.
- In the era of globalisation, tolerance becomes very important for a civil servant that helps to make them more resilient, honest, unbiased, acceptable and acknowledges equality about all.

Thus, integrity, empathy and tolerance are very important pillars to shape the personality of a civil servant and make them pursue inclusive growth, equality, rational mindset, unbiased behaviour and prioritise public welfare over any social evil.

Excellent!