

Throw light on importance of Integrity,
Empathy and Tolerance among civil servants
250w

India is a multicultural land with different culture, languages & sentiments. People follow their ~~relig~~ respective religion. Similarly, the ability to understand and acknowledge a person whose way of living, who is following a different culture from one is called

Tolerance. The quality of Tolerance is very important in a civil servant as:

- ① It help him to make a bias free decision.
- ② Respects the cultural diversity in society.
- ③ Helps in establishing Empathy and compassion.
- ④ Promotes inclusive growth.

Integrity

⇒ Maintaining a consistent honest and truth full approach in one's life is called integrity. Its importance are:

- ① Creates a positive Work Environment ✓
- ② Reduces Corruption ✓
- ③ Reduces Red-tapism
- ④ Respect towards one's work and country.
- ⑤ Free from any political pressure. ✓

Empathy

→ It is the ability of one to feel the other's pain and relate to them. ✓
Empathy is an important quality of a civil servant as :

- ① If we feel the pain of others, we can relate to them in a positive way.
- ② It helps in better understanding of the situation.
- ③ better analysis of situation.
- ④ Rational decision making.
- ⑤ Solution-oriented approach.

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Tolerance, Integrity and Empathy are some of the key features in any good civil servant. These qualities help in better analysis of a situation and provides a solution-oriented approach. They also help ^{a Civil servant} in making a decision free from any political pressure or biasness.

