

Que. Throw the light on the importance of integrity, Empathy and tolerance among civil servants.

Ans. There is a very high importance of Integrity, Empathy and Tolerance among civil servants. Civil servants are the people who are working for the welfare of public.

• Empathy :-

Empathy refers to feel the pain of others. It means to fix one's shoe to another's. To understand what they are actually feeling.

Importance of empathy in civil servant :-

1. If the civil servant can feel the pain of public then he can find the solution of the problem more accurately.

2. There should be a match between empathy and a good listener. If he/she is not listening the problem/pain of the weaker people then they can not feel the pain of them that what they are actually feeling.

• Tolerance :-
Tolerance refers to tolerating the things which the weaker people are not having or the people who are different from us. Tolerance are the ~~word~~ ^{what} ~~beliefs~~ ^{beliefs}.

Importance of tolerance in civil servant :-

1. If the civil servant has high level of tolerance than ^{he} will be able to compassion. which means that he will be able to take actions perfectly.
2. Civil servant should be impartial. ✓
3. A civil servant should listen and fulfill the needs and wants of others. ✓

• Integrity :-

Integrity refers to consistently following the path of honesty, accounting, truthfulness.

Importance of integrity among civil servant :-

1. A civil servant should be integrity i.e. he should be honest, loyal to his work.
2. If he/she follow the path of integrity then he will automatically be impartial to his work.
3. He/she not discriminate. There should be no Biases.

In Conclusion:-

If a civil servant is having the attitude of tolerance, empathy and integrity then he will be able to keep the society happy & serve them in a proper way.

E.I.

